Esatto Power Troubleshoot

NOTE: If you have the Encore grinder, do not use the timer knob retainer stick included with the Esatto. Simply leave the side switch in the ON position.

Procedure:

1. Check the grinder is plugged into the Esatto
2. Plug the Esatto into a known-good outlet. The display should boot up and read 0.0
3. Press Tare, 1, then START. The blue START light should illuminate

4a. If the blue start light illuminates, but the grinder does not power on, check that the timer knob retainer stick is in position OR the Encore side knob is in the ON position

4b. If the side knob is engaged, the START light illuminated, and the grinder does not run, remove the grinder from the Esatto and plug directly into the wall to test. Plug the grinder into a known-good outlet, rotate the hopper to setting 30, and try both the knob on the side and button on the front.

5. If the blue start light does not illuminate, try button sequence Tare, 1, START again. Tare should make the display reboot and read 0.0, pressing 1 will display the associated grind preset (15g from factory), START should change the display to 0.0, illuminate the blue light and power on the grinder

6. If the grinder still does not turn on, reference the Electrical Check tutorial for your model